

2024 Water & Wastewater/Stormwater Rates

City Council has approved a combined 10.04% increase to the water and wastewater/stormwater rates. The following rates based on metered water consumption are effective January 1, 2024:

VARIABLE CHARGES	RATE TABLE FOR FIXED DAILY CHARGES *		
	Meter Size	Water Rate	Wastewater/Stormwater Rate
Water Consumption Charge per cubic metre	15 mm	\$ 0.48	\$ 0.52
	16 mm	\$ 0.48	\$ 0.52
	20 mm	\$ 0.48	\$ 0.52
Wastewater/Stormwater Treatment Charge per cubic metre	21 mm	\$ 0.48	\$ 0.52
	25 mm	\$ 1.20	\$ 1.30
	38 mm	\$ 2.40	\$ 2.60
	50 mm	\$ 3.84	\$ 4.16
	75 mm	\$ 7.68	\$ 8.32
	100 mm	\$ 12.00	\$ 13.00
	150 mm	\$ 24.00	\$ 26.00
	200 mm	\$ 38.40	\$ 41.60
	250 mm	\$ 55.20	\$ 59.80
	300 mm	\$ 81.60	\$ 88.40

Above charges based on metered water usage.

* Fixed charges are progressive based on the size of the property's service and corresponding meter. Your meter size is shown under the Meter Type column within the Your Usage *For This Period* section located at the bottom of your bill.

How do we compare to other municipalities?

The following chart provides 2023 fixed charges restated on a monthly basis, for comparison purposes, with other Ontario municipalities.



HAMILTON'S

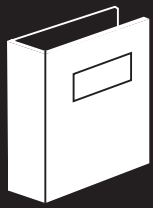
water and wastewater/stormwater rates are among the lowest in Ontario.



Meter Size (mm)	Fixed Monthly Water Charge Comparison (2023 Rates)								
	Hamilton	Guelph	Cambridge	West Lincoln	Barrie	Halton	London	Durham	Haldimand
15 & 16	\$13.08	\$7.80	\$10.41	\$15.23	\$15.02	\$17.42	\$17.46	\$19.98	\$24.72
20 & 21	\$13.08	\$7.80	\$10.41	\$15.23	\$15.02	\$17.42	\$26.16	\$19.98	\$24.72
25	\$32.85	\$10.50	\$26.04	\$38.08	\$37.54	\$56.39	\$43.30	\$40.16	\$24.72
38	\$65.40	\$27.30	\$52.07	\$76.16	\$75.10	\$92.60	\$87.22	\$86.43	\$139.64
50	\$104.63	\$59.70	\$83.31	\$121.86	\$120.16	\$202.54	\$139.55	\$186.66	\$303.51
75	\$209.27	\$126.30	\$182.25	\$243.72	\$262.84	\$361.06	\$305.22	\$328.13	\$534.11
100	\$326.98	\$217.80	\$312.42	\$380.82	\$450.61	\$617.37	\$523.37	\$652.45	\$1,062.29
150	\$653.96	\$408.30	\$650.88	\$761.63	\$938.75	\$1,568.72	\$1,220.98	\$1,212.61	\$1,976.03
200	\$1,046.33	\$711.30	\$833.13	\$1,218.60	\$1,201.60	\$2,520.23	\$2,098.08	\$2,067.23	\$3,375.19
250	\$1,504.10	\$1,174.20	\$1,197.62	N/A	\$1,727.32	\$3,148.65	\$2,616.49	\$3,363.97	N/A

For more information contact Alectra Utilities:
 1-833 ALECTRA (1-833-253-2872) Mon – Fri 8:30am to 4:30pm
 or visit: [AlectraUtilities.com/HamiltonWaterRates](https://www.alectrautilities.com/HamiltonWaterRates)

The combined **10.04%** rate increase will be used to support:



Provincial Legislation Impacts
7.65%

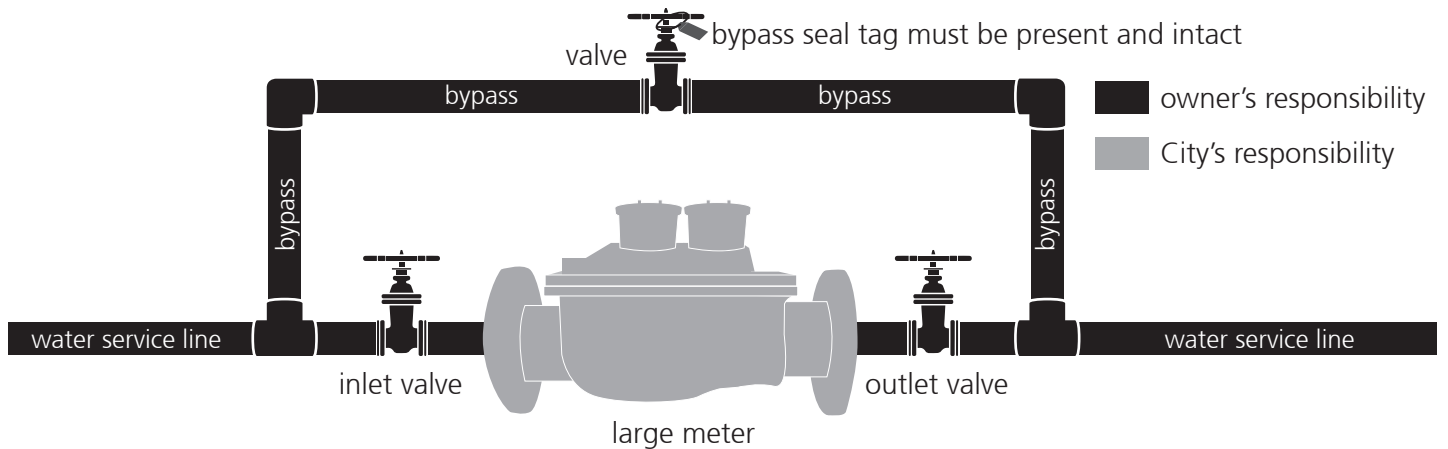


Municipal Operations and Capital Investment
2.39%

Impacts of New Provincial Legislation

A total of 7.65% of the water rate increase is due to new provincial legislation that is reducing revenue from development charges and costs from other regulatory changes. The remaining 2.39% of the water rate increase represents the increased costs of delivering water, wastewater and stormwater services.

COMPONENTS OF A LARGE METER

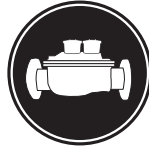


ONGOING MAINTENANCE

To avoid an interruption to your water service, ongoing maintenance is extremely important.



Open & close your valves at least once a year to ensure they are in working order.



Maintain clear access to the water meter



Clear the chamber from any accumulated debris annually.

BACKFLOW PREVENTION PROGRAM

By-law No. 10-103 ensures that the City of Hamilton's drinking water quality and distribution system is protected from each industrial, commercial, institutional or multi-residential property four stories or higher. Under backflow conditions, contaminants from these properties could enter the drinking water system when a property is not sufficiently protected.

Self-Assessed Survey

Property owners of properties built before 2014 and with a water service line entering their property that is 38 mm (1.5 inches) in diameter or smaller need to complete a Self-Assessed Survey once every 5 years. This will determine the level of backflow risk associated with your property. There is no cost for completing this survey.

Cross-Connection Survey

Property owners with a water service line entering their property that is 50mm or larger or properties deemed to pose a significant risk are required to complete Cross-Connection Survey.

For more information on the Backflow Prevention Program, surveys, device installation process, fees and common backflow prevention devices, please visit: hamilton.ca/BackFlowPrevention.

If you are experiencing a water or wastewater emergency
call 905-546-CITY (2489)