



UNDERSTANDING YOUR WATER BILL

Water & Wastewater Rate Changes Effective April 1, 2019

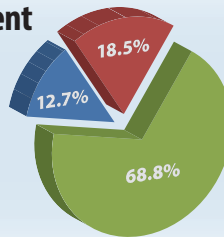
Markham's water is safe and clean to drink, right from the tap!

The City of Markham's only drinking water source is Lake Ontario. The cost of safe drinking water continues to rise as the City meets the demands of an increasing population, attends to the expansion and maintenance of infrastructure and complies with public health legislated requirements.

Residents only pay for the water that they use. As required by provincial regulation, water revenues generated must remain separate and cannot be used for other municipal services. The money paid on your water bill goes directly back into your water and wastewater services.

How Your Water Dollar is Spent

- City's cost to purchase drinking water and wastewater services from York Region.
- Capital funding and reserve
- Other (operation, maintenance and administration)



As of April 1, 2019, the combined water and wastewater rate will increase by \$0.3238 per cubic meter or 7.8% compared to the 2018 rate.

Date	Cost/m ³
April 2019	\$4.4680
April 2018	\$4.1442

\$0.2538 (78%) is attributed to York Region's cost increase. **\$0.0700 (22%)** relates to Markham's water/wastewater operations and reserve contribution.

SAVING WATER SAVES MONEY. USE WATER WISELY.

See reverse for more information.

Information is available in alternate formats upon request.

Better Manage Your Water Bill

Being water efficient protects our environment and our drinking water supply for today and for future generations.

Follow these tips:

- Replace plumbing fixtures and appliances with water efficient models. Look for the WaterSense or Energy Star logo.
- Repair leaking fixtures. Remember, slow leaks can be silent!
- Don't over-water your lawn – it only needs 2.5 cm of water per week
- Use a rain barrel to water your garden
- Use timers and moisture sensors on your irrigation system
- Install faucet aerators
- Only run dishwashers and washing machines on full loads
- Take five minute power showers

F.O.G.
(Fats, Oils and Grease)
go in the
green bin,
NOT down
your drain



Questions or Reporting Issues About Markham's Water & Wastewater System?

Visit markham.ca, call 905.477.7000
or email customerservice@markham.ca

For billing questions, call 1.877.963.6900
Monday - Friday: 8:00 a.m. - 4:30 p.m.



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