



Understanding and Managing Your Water Bill

2011 Water & Wastewater Rate Changes Starting April 1, 2011

Water is a precious resource important to our everyday life. To conserve water and to help manage your water bill, we encourage you to follow the water conservation tips listed on the back of this leaflet.

The source of Markham's water is Lake Ontario. It is processed through Toronto treatment plants which filter, disinfect and pump the processed water to local reservoirs. The Region of York is responsible for storage, adequate pressure and the chlorination level of water supplied to Markham. Waterworks is responsible for water quality testing, pipes maintenance and repair for the entire Markham water system.

Markham Waterworks also operates and maintains the wastewater collection (sewer) system which serves the local households and businesses.

Every year Markham Council sets your water rate – a combination of charges for both water use and wastewater disposal. As of April 1, 2011, the combination of these rates will increase by about 20 cents per cubic meter to \$2.4164 per cubic meter.

Date	Cost/m ³
April 2011	\$2.4164
April 2010	\$2.2129

Markham rate change coincides with the Region of York water rate change.

We encourage you to use water wisely.

**Information on Markham Waterworks Services,
along with water conservation tips, is available at www.markham.ca**

**For billing questions, call 1-877-963-6900
between 8:00 a.m. and 4:30 p.m., Monday - Friday**



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Water Conservation Tips

Following the rules of water conservation - reduce, repair and retrofit - can help to conserve water and save you money.

Reduce

Look for ways to reduce the amount of water you use in your home. It's surprising just how much water we waste:

-  In the bathroom, don't leave the tap running while brushing your teeth or shaving.
-  In the kitchen, avoid excessive running of the tap while preparing food
-  In the laundry room, only do a washing when there's enough for a full load.

Repair

Don't put off fixing that leaking faucet. A leak of one drop per second wastes 10,000 litres of water in a year. That's about \$10, based on Markham's water rates. Most leaking faucets are easy to fix with a new washer that only costs about 25 cents.

Retrofit

Many fixtures in the home, such as toilets and showerheads, can be adapted or replaced with more water efficient alternatives that use much less water.

Markham information in many languages

Information Markham en plusieurs langues

भारखम घाटे रडी डास्रां वररु नारुवारी

Informazioni su Markham in molte lingue

萬錦市以多種語言發佈的信息

اطلاعات مارکھام به زبانهای مختلف

அநேக மொழிகளில் மார்க்கம் செய்தி

بہت ساری زبانوں میں مارکھم کی معلومات

905-477-5530

This information is available in alternate formats upon request.